

THE 2022 ILLINOIS DEPARTMENT OF PUBLIC
HEALTH (IDPH) UNIFORM PRACTIONER ORDERS FOR LIFE-SUSTAINING
TREATMENT (POLST) FORM

Training for Emergency Medical Services & First Responders

Version 4/23

#### **DISCLAIMER**

- Note that this presentation provides clinical guidance for the POLST Model and should NOT be construed as medical or legal advice.
- For answers to legal questions, check with your organization's legal counsel.



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#### **Objectives**

#### By the end of this session, participants will:

- Understand the POLST Model and how a person's wishes are determined and documented in a standard form;
- · Understand why IDPH revised the Illinois POLST form in 2022
- Understand how the sections of the 2022 form have changed from the 2017 version
- · Advocate for patients by accurately interpreting IDPH POLST form instructions and taking appropriate action



**POLST Model Overview** 

#### What is POLST?

- In Illinois POLST stands for <u>Practitioner</u> Orders for Life Sustaining
- Must be executed by a qualified health care practitioner (QHCP):
  - Physician
  - Advanced Practice Registered Nurse
     Physician Assistant

  - Resident in 2nd year or higher of residency program

All must be licensed in Illinois OR if needed, the state where the Illinois resident is being treated.

- · NOT just a form, but a process
  - Approach to end-of-life planning based on thoughtful conversations with the patient/patient legal representative and healthcare professionals
  - Incorporates values, beliefs and priorities as these relate to prognosis & treatment choices

FULL TEXT of the Illinois Health Care Surrogate Act: https://www.ilga.gov/legislation/ilcs/ilcs3.asp?ActID=2111

Practitioner Orders for Life-Sustaining Treatment

#### Why does the POLST Form exist?

First responders need clear guidance for how to respond to a medical emergency in the field.

- · Recognized IDPH standardized form for the entire State of Illinois
- Medical orders EMS providers and first responders must follow, so that treatment is in keeping with the patient's wishes.
  - If patient wishes are uncertain, contact medical control.
  - If orders are beyond scope of practice, contact medical control and/or consider transport.
- Original IDPH DNR form did not address pre-cardiac arrest emergencies (prior versions of forms are valid)



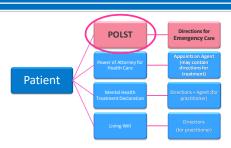
#### **Intended Use of POLST Form**

The POLST decision-making process and resulting medical orders are intended for people of any age who are at risk for a life-threatening clinical event because they have a serious life-limiting medical condition, which may include advanced frailty.

- <u>COMPLETING FORM IS VOLUNTARY</u>: The form cannot be required of any
  patient as a precondition of admission to a healthcare facility or the provision of
  care. A patient can void their form at will.
- The POLST form speaks for patients ONLY when they can't speak for themselves.
- Pediatric patients with a valid POLST form should be treated the same as an adult.



### Rely on POLST ONLY if Patient CANNOT Make Decisions





#### What are the benefits of POLST?

#### **Promotes Person-Centered Care**

- Allows the person, loved ones and providers to discuss and document the person's values and preferences for treatment in a medical emergency
- Protects individuals who live in the community from treatment that is inconsistent with their preferences
- Reduces medical errors by improving guidance during lifethreatening emergencies



#### 2022 Form Changes: Background

Why were revisions made to the IDPH Uniform POLST form?

- Illinois Health Care Surrogate Act amended to remove witness signature requirement
- . Make the form easier to understand, explain and implement

Has the purpose of the form changed in making the revisions?

- No substantive changes
- Revisions enhance existing features and address information gaps
- More medically accurate

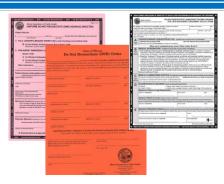
#### Can the form be completed electronically?

- o Form completed on a computer, tablet or other device are valid
- 。 Both electronic and written signatures valid

FULL TEXT of the Illinois Health Care Surrogate Act: https://www.ilga.gov/legislation/ilcs/ilcs3.asp?ActID=2111



#### **Prior Versions of IDPH Form Are All Valid**



# Revisions to the Health Care Surrogate Act Expands Valid Form Types

#### Valid Form Types:

- 2022 IDPH POLST form
- Previously completed Illinois POLST forms on prior form versions
- POLST, MOST, POST, MOLST endorsed by other states
- Out-of-Hospital DNAR Forms endorsed by other states
- National POLST form

#### Follow most recently dated, valid form

FULL TEXT of the Illinois Health Care Surrogate Act: https://www.ilga.gov/legislation/ilcs/ilcs3.asp?ActID=2111



**2022 IDPH Uniform POLST** 

#### **Evolution of the IDPH Uniform POLST Form**



2022 Revised IDPH Uniform POLST

#### All Previous Versions are Still Valid

- Older versions of the Illinois form are still valid and should direct treatment.
- A valid form does not expire and should be honored.
- Form should always travel with patient and be readily accessible to healthcare professionals.

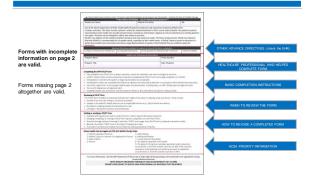


#### 2022 Form Overview (page 1)

Patient identifiers
plus sections A, E, &
Far er equired.

Sections B, C, & D may be fet the f

#### 2022 Form Overview (page 2)



#### 3 Primary Medical Order Sections

- A. If NO pulse: CPR wishes

  - Attempt resuscitation
    Do Not Attempt resuscitation (DNAR)
- B. If pulse present: Care wishes
  - Full Treatment

  - Selective Treatment Comfort-Focused Treatment

#### C. Additional Orders & Instructions

- D. Medically Administered Nutrition
  - AcceptableTrial Period

  - None



#### **POLST '22 Section A Revisions**

☐ YES CPR: Attempt cardiopulmonary resuscitation (CPR). Utilize all indicated modalities per standard medical protocol. (Requires choosing Full Treatment in Section 8.) □ NO CPR: Do Not Attempt Resuscitation (DNAR)

- ✓ Section A is required for form to be valid: ONLY one box can be marked
  - · If no box or both boxes are marked, form is invalid, and CPR should be
- ✓ The revision reinforces that this is a medical order that should be followed when the patient is in cardiac arrest.
- √ "CPR" used both with YES and NO signals a binary choice
- Term "attempt" included in both options manages cape:
  because CPR is often ineffective in saving the patient's life LINO IS ✓ Term "attempt" included in both options – manages expectations

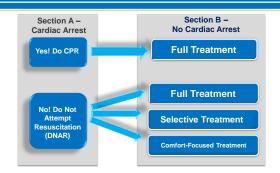
#### Attempt CPR is the Default so... Why use the form to request CPR?

- · Elderly and those with disabilities may fear they will not receive same emergency care as others
- May have created a POLST form marking Do Not Attempt Resuscitation (DNAR) box during a serious illness. May create a new form if health improves or they desire to reach a milestone moment; now selecting attempt CPR

Do NOT assume that the presence of a POLST form means DNAR



#### **Acceptable Options for a Valid Form**



#### **POLST '22 Section B Revisions**

B ODGES FOR PATIENT NOT READDAC ARREST, Follow (if patient has a pulse. Maximizing comforts a goal regardless of which treatment gone of the patient of the

- √ Section B may be left blank; if completed ONLY one box should be marked.

  If no box marked = Full Treatment as default
- ✓ Orders when patient in crisis/quickly declining but has a pulse
  - · Instructs maximizing comfort is a goal regardless of which choice selected
  - · Differentiates each option by stating primary goal first



#### **Section B: Full Treatment**

B ORDERS FOR PATIENT NOT IN CARDIAC ARREST, follow if patient has a pulse. Maximizing comfort is a goal regardless of which treatment secretary and the patient of the pati

- ✓ Full Treatment: Transfer me to the hospital and provide all appropriate treatment. I want to live as long as possible.
- ✓ Full Treatment may be marked when either CPR or DNAR selected in Section A
- ✓ If Yes to CPR is selected in Section A, Full Treatment is provided in Section B, even if that is not what is selected.



#### **Section B: Selective Treatment**

- ✓ Selective Treatment: Transfer me to the hospital for medical treatment, but I do not want to be on the ventilator.
- ✓ Person could receive treatments such as:
   IV fluids; IV meds as appropriate

  - May use CPAP, BiPAP, BVM
  - · Other treatments as needed to return to "baseline"



#### **Section B: Comfort-Focused Treatment**

- Comfort-Focused Treatment: I want to be as comfortable as possible where I am but transfer me to the hospital if my pain or symptoms cannot be alleviated.
- ✓ If patient is enrolled in hospice, ask caregiver to contact the hospice provider for help managing pain and other symptoms before transport to hospital. POLST LLINOIS

#### **Section B Summary**

Just because there is a POLST form present and valid, it DOES NOT MEAN "Don't Treat"

- ✓ All patients receive comfort-focused treatment regardless of selection in Section B.
- $\checkmark\,$  If any doubt about form validity or if questions, EMS can call medical control and ask for clarification from a physician.
- ✓ Transporting patients:
  - · Consult hospice nurse if applicable and feasible.
  - First responders are sometimes unable to make patients comfortable at home, so transfer to hospital is needed.
  - home, so transfer to hospital is needed.

    Make sure a copy of the POLST form goes with the patient when transported whether from a facility, a hospital or home.

    Practitioner Orders for Life-Sustaining Treatment.

#### **POLST '22 Section C Revisions**

Ī		
ı	С	Additional Orders or Instructions. These orders are in addition to those above (e.g., withhold blood products; no dialysis). [EMS protocols
ı	Section	may limit emergency responder ability to act on orders in this section.]
	may be Left Blank	
	Left	
ı	Blank	

#### Section C has changed from prior forms.

- ✓ Section C may be left blank
- ✓ Orders inserted by patient's Qualified Health Care Practitioner (QHCP) indicate orders/instructions in addition to Section B orders
  - Treatments needed in a medical emergency outside of the hospital setting or before a provider can consult with a substitute decision-maker
  - · Examples:

Use of pain medications and antiemetics but no cardiac medications No defibrillation, no oral airways or nasal airways IV fluid for hydration only

IV fluid for hydration only

✓ EMS protocol may dictate EMS ability to follow Section C orders

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#### **POLST '22 Section D Revisions**

ORDERS FOR MEDICALLY ADMINISTERED NUTRITION. Offer food by mouth if tolerated. [When no selection made, provide standard of care.]

Section D is now for "Orders for Medically Administered Nutrition" (formerly Section C)

#### Generally, EMS/first responders do not consult Section D.

- ✓ Section D may be left blank; ONLY one box should be marked
  If no box marked = provide standard of care
- ✓ Same as before:

  - Food by mouth acceptable, if tolerated.

    No artificial nutrition or hydration still an option
- ✓ Different from before: two options to receive medically administered nutrition
- Surgical placed tube okay
   Nonsurgical placed tube okay



#### **POLST '22 Section E Revisions**



#### Section E is now for "Signature of Patient or Legal Representative" (formerly Section D)

- ✓ Signer attests to statement, prints and signs their name Required.
- $\checkmark\,$  Electronically signed document by patient or legal representative acceptable
- √ "Signature of Witness to Consent" field removed per 2022 amendment to Illinois Health Care Surrogate Act.

FULL TEXT of the Illinois Health Care Surrogate Act: https://www.ilga.gov/legislation/ilcs/ilcs3.asp?ActID=2111



#### **POLST '22 Section F - NEW**



- ✓ "Qualified Health Care Practitioner" (QHCP)
- ✓ Printed Name of QHCP, Signature of QHCP, Date QHCP signed Required.
- ✓ Electronically signed document by QHCP acceptable.



# Back Page – No EMS/First Responder action required



- Completing the back page of the POLST form is optional
- Form is valid if only first page.
- Information is helpful in identifying next of kin/emergency contact information.

Applying POLST Forms in the Field

#### Requirements for a Valid POLST Form

# THE SIGNATURE OF A "WITNESS TO CONSENT" IS NO LONGER PART OF THE IDPH POLST FORM.

FULL TEXT of the Illinois Health Care Surrogate Act: https://www.ilga.gov/legislation/ilcs/ilcs3.asp?ActID=2111

#### Requirements for a Valid POLST Form

# Patient Identifying Information Section A 2 Signatures: 1) Patient or legal substitute decision-maker 2) Qualified Health Care Practitioner Date of Practitioner Signature

# All other information fields All indicated treatment used where a decision is unspecified Pink paper recommended to enhance visibility, but color does not affect validity of form

#### **Valid POLST Forms**

- ✓ Properly executed prior versions of the IDPH Uniform DNR or the DNR/POLST Advance Directive are still valid. Most recently dated is followed.
- ✓ Photocopies or FAX of forms are valid.
- ✓ Picture of POLST form on electronic device is valid.
- ✓ Verbal/Phone:
  - · Patient or legal representative verbal/phone consent acceptable
  - Verbal/phone orders by QHCP acceptable with a follow-up signature in accordance with facility/institutional policy

Each health care facility may have different policies on whether copies of DNR or POLST orders completed on a form other than an IDPH Uniform POLST Form are accepted as valid. It is advisable to check with a health care facility regarding its DNR or POLST policy.



#### What if 2 or more POLST forms are present?

- · Newest valid form voids past forms
- Follow instructions on form with most recent date and all required elements
- EMS is not responsible for investigating presence of other forms - consider form presented to be most current and valid.



#### Who can revoke POLST orders?

- Patient, if able to make their own medical decisions, can revoke a POLST at any time
  - A POAHC/surrogate should generally not overturn decisions made, documented, and signed by a patient
- POAHC/Surrogate revocation may take time for EMS/firstresponders to resolve
  - If any doubt or dispute, call OLMC right away
  - Start treatment while trying to sort this out or talking with Medical Control.
  - Don't withhold non-invasive treatment to determine the proper course of action. (BVM, oxygen, CPR, etc.)
- EMS responders are legally protected if they follow orders on a valid form in good faith



What if a POAHC or Surrogate disputes a valid POLST order to which they previously consented?

### Determine if person disputing order is the original consenting POAHC or surrogate

- If yes: The POAHC/surrogate may change the order and/or care wishes
- If no: Follow orders on the POLST form; contact On-Line Medical Control for further direction



# Legal Risk for EMS Following POLST Form "A health care professional who in good faith complies with a do-not-resuscitate order made in accordance with this Act is not, as a result of that compliance, subject to any criminal or civil liability, except for willful and wanton misconduct, and may not be found to have committed an act of unprofessional conduct." Illinois Health Care Surrogate Act Practitioner Orders for Life-Sustaining Treatment FULL TEXT of the Illinois Health Care Surrogate Act: **Document, Document** · Where POLST form was found · A call Medical Control - Time of call - Who first-responder talked with - What orders were given · People present at the scene (family, bystanders, etc.) · Discussion with family/others **QUESTION & ANSWER**

POLST Resources	
For POLST Illinois information:  polstIllinois@gmail.com  1-855-765-7845  www.polstil.org	
National POLST Program www.polst.org	
Let's Review	
Check for understanding	
An unconscious adult presents in bed at home. The patient is struggling to breathe and has a weak pulse.	
An IDPH POLST form is on the fridge. What part of the form is most relevant right now?  A. Section A: Has the patient marked DNAR?  B. Section B: How aggressively does the patient want to be treated?  C. Section D: Has the patient consented to artificial nutrition?	
Practitioner Orders for Life-Sudaining/Treatment	

Answer		
Answer is B. Because the patient still has a pulse, section A does not apply now.		
Section D discusses medically administered nutrition and is not immediately relevant here.		
Practitioner Orders for Life-Sustaining Treatment		
Check for understanding		
You are called to an emergency in a person's home and find a man lying in his own bed. He has no pulse.	· 	
The neighbor has already started CPR. The IDPH POLST form is		
on the fridge. What instructions are you looking for?  A. Section A: has the patient marked DNAR?		
B. Section B: how aggressively does the patient want to be treated?     C. Section D: has the patient consented to artificial nutrition?		
Practitioner Orders for Life Sustaining Treatment		
Answer		
Answer is A. Patient does not have a pulse so sections		
B and D would not apply now.		
If the neighbor is not a healthcare provider, they would not be expected to know about or follow the POLST form. If the neighbor has not restored breathing or a pulse, the EMS		
provider would still follow the POLST instructions under section A.		
MOLST		
ILLINOIS Practitioner Orders for Life-Sustaining Treatment		

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A patient presents in cardiac arrest and his wife provides two forms, one earlier IDPH DNR Advance Directive/POLST form, dated 3/16/15 and one revised IDPH POLST form dated 3/27/2019. The options chosen on the two forms conflict. What should you do?

- A. Provide the more aggressive treatment indicated, just in case.
- B. Ask the patient's wife to resolve the difference between the forms
- C. Provide the treatment indicated in the most recently dated POLST form.



#### **Answer**

Answer is C. Provide the treatment indicated in the most recently dated POLST form.

Newest valid form voids past forms. Follow instructions on form with most recent date and all required elements.



#### **Check for understanding**

An unconscious female presents on the floor at home. The patient is having a seizure and has a pulse. The patient's husband shows you her IDPH Uniform POLST form where "Yes CPR" is selected in Section A, and Comfort-Focused Care is selected in Section B. What should you do?

- A. Provide Full Treatment as indicated and within your scope of practice.
- B. Provide Comfort-Focused Treatment only.
- C. Contacting OLMC for assistance before doing anything.



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A person who choses "Yes CPR" in Section A of IDPH Uniform POLST form will receive all medically indicated treatments in a pre-arrest emergency, i.e. Full Treatment in Section B, even if they chose Comfort Focused Treatment or Selective Treatment on the form.

A patient wanting to have CPR when in cardiac arrest will have the highest chance of survival if cardiac arrest is prevented by any means in the first place. Therefore, it would not make sense to provide only comfort-focused treatment up until a person goes arrests and then provide CPR.

Practitioner Orders for

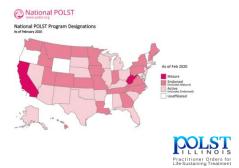
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**ADDENDUM SLIDES** 

#### Where did POLST come from?



#### Why would a person need a POLST form?

- Helps ensure appropriate care and treatment if a person experiences an acute deterioration of their health
- Helps share goals-of-care preferences and instructions amongst family caregivers or when transferring sites of care (e.g., nursing home, paramedics, hospital, home)
- Allows loved-ones to contact 911 in a critical medical emergency without fear of patient receiving unwanted treatment if death is imminent



# How is a POLST Form different from a Power of Attorney for Health Care?

	POWER of ATTORNEY for HEALTH CARE	POLST Form		
Who needs	All Decisional Adults	Serious Life-limiting Medical Condition		
Who completes	Individual	Health Care Practitioner		
Appoints a substitute decision maker	Yes	No		
Real-time instructions for first responders	No	Yes		

